

EIGHTEEN33 CAPABILITIES

Achieving **results** through innovation & partnership.

Learn how to boost safety, compliance,
and employee health with modern strategies and
expert partners.



Contents

05 About Eighteen33

- Introduction from the Director
- About Eighteen33
- Our Capabilities

09 Work Health & Safety

- WHS Audits
- Outsourced WHS
- Incident Investigation
- PPE Review & Supply
- WHS Training

11 Health Management

- Early Intervention & Incident Management
- Return to Work Management
- Case Management & Claim Reviews
- Wage Reimbursements & Admin

13 Insurance Management

- Policy & Premium Reviews
- Feasibility Studies and Analysis
- Insurer Engagement
- Premium Forecasting



The *evolution* of health management

Achieving results through innovation & partnership.

The history of the workplace health and safety industry dates back to the year 1833, when the United Kingdom passed a Factory Act to improve safety conditions for children and people working in the growing industrial factories of England at the time. While it's a pretty dark sounding beginning, the health and safety services industry remains integral to work practices across Australia and the world.

Eighteen33 is an innovative, integrated health management business, providing comprehensive people risk solutions through the integration of incident prevention strategies, safety management techniques, claims management and workers compensation insurance services.



Adam Marshall

Managing Director - Eighteen33

About Eighteen33

We're commercially focused, that's for sure. We want the best for your business and your employees at every opportunity, but we're equally focused on relevant solutions and building strong business relationships that are mutually beneficial and provide tangible benefits for your workers. Simply put, we provide meaningful results and a wealth of industry knowledge, without the jargon.




Eighteen33 was established in 2014 as a specialist provider of outsourced injury prevention, injury management and claims administration services.

Our consultancy team offer a broad experience base in the application of WHS, Workers Compensation and Return to Work Management. This experience includes exposure to a broad range of industry including Mining, Construction, Civil Construction, Plant and Machinery Hire, Transport, Disability Sector and Childcare.

Why Eighteen33?

- A dedicated team of professionals
- We become an extension of your WHS and RTW support teams
- National coverage for all services offered
- Quick and reliable access to our national vetted network partners
- Dependable delivery
- Analytics and reporting
- Streamlined administration functions via systems

Our values

-  Engaging with clients on a personal level helps us achieve more, together.
-  Honesty and integrity is the cornerstone of every conversation we have and action we take.
-  Objectivity and creative problem-solving allow us to solve real problems and innovate.

Our Capabilities

Our experienced consultants are educated in maintaining a professional, and commercial approach to their engagement with our clients. Our experience affords your business a level of assurance that the Eighteen33 Consultancy team and our industry partners have the expertise to deliver a high-quality service to your business.

01 Work Health & Safety

We offer a comprehensive WHS Management Service. For a fraction of a full-time wage, our team of experts can manage your safety program to ensure your compliance with regulation and injury prevention.

02 Return to Work & Early Intervention

Eighteen33 currently manage the entire return to work function for several national brands. Our team of injury management professionals apply their skills to influence claims outcomes for the employee, the business and all stakeholders.

03 Insurance Management

Eighteen33 can provide a range of Workers Compensation solutions for your business, including placement of your policies, strategic advice on policy structure and exploration of alternative premium models nationally.

Work Health & Safety

It is critical to have systems in place to manage risks resulting from daily operations. It's also important that business owners manage the legal responsibilities they have, ensuring employees are provided a safe workplace.

The Person Conducting a Business or Undertaking (PCBU) is responsible for ensuring the health and safety of their workers (employees and contractors) and the public, while protecting the environment in which they work. To achieve this objective, you need to have appropriate health and safety arrangements in your workplace in order to mitigate your workplace health & safety risks and to comply with the Work Health and Safety legislation.

At Eighteen33, we develop appropriate policies, processes and procedures to manage safety. We build an effective Workplace Health & Safety Management System (WHSMS) that you can rely on. Our systems ensure workers are also self-competent in identifying hazards, assessing risks and implementing relevant controls to eliminate the risk of injury.

An effective WHSMS is essential to the long-term success of any business. With the right documentation and processes, culture and behaviours can evolve to safeguard workers and visitors. While improving outcomes you will also avoid non-compliance and penalties; minimising business exposure to financial and legal liabilities.

01 Outsourced WHS

Regardless of the size of your business Eighteen33 has a solution to assume total responsibility or components of your WHS management obligations and activities. Through getting to know your business and your requirements we identify the amount of days per month required to manage WHS on behalf of your business, design a retainer fee structure that is affordable and complimentary to your businesses needs and requirements. Designing and implementing policies and procedures, assessing your primary risks and providing monthly board reporting on incidents, hazards and tool box programs are just some examples of how you can rely on Eighteen33 to support your business.

02 WHS Audits

Audits are the only true way a business can demonstrate due diligence in the compliance of their WHS Management System. Eighteen33 are highly skilled consultants, that understand both legislation and AS & ISO Standards, delivering industry leading reports and insights.

03 Incident Investigation

We can provide a first response incident investigation program. We ensure documented contributing factors of incidents, near misses or hazards. We also can implement corrective actions to prevent re-occurrence.

04 PPE Review & Supply

Eighteen33 maintain a network of suppliers to ensure our clients receive competitive pricing on supplies. We can supply signs, tag in/out, spill kits, first aid kits and a full range of essential gear.

05 WHS Training

Eighteen33 offer a full range of engaging inperson and online safety training, all facilitated by commercial, qualified and experienced safety professionals.

Return to Work

Eighteen33's Injury Management strategies focus on early reporting, rehabilitation and return to work strategies. Our programs assist injured workers in making an early and safe return to the workplace.

Eighteen33 develop and implement injury management strategies within your business that ensure your injured workers are returning to work with an optimal return to health outcome while minimising the operational and cost burden to the business.

An injury management program is a process for effectively managing workplace injuries to achieve the best results for a timely and safe return to work for injured workers. An injury management program should encourage a commitment to recovery and return to work through a coordinated and integrated approach to injury management.

We develop an injury management program for you and ensure this is effectively implemented across your business.

01 Early Intervention & Incident Management

Incidents are triaged by a skilled injury management professional, who collates all relevant detail, provides first aid instruction and determines any further intervention.

02 Return to Work Management

Eighteen33 coordinates all activities to return the injured Team Member to full hours and duties as safely and timely as possible. We work closely with businesses to identify suitable duties and best practice communication channels.

03 Advanced Reporting

Reporting is provided to our clients following measurement against our Key Performance Indicators (KPI's), which are always at the forefront of everything we do. We see reporting as an opportunity to better understand emerging themes and trends to drive continuous improvement.

04 Case Management & Claim Reviews

Case conferencing is central to health intervention for claims. Eighteen33 partners with rehabilitation providers to ensure that your employees and fiscal liabilities are supported from a health and commercial perspective.

05 Insurer Management

We will work in a strategic manner with your insurer to develop integrated solutions that ensure a positive health outcome for your employees. Our business has positive relationships with all insurers, which ensures optimal service provision and execution.

06 Wage Reimbursements & Admin

Eighteen33 assist with appropriate claiming of Wage Reimbursements and ensure all claims administration, such as RTW Plans and Medical certificates, are maintained as per legislation.

Insurance Management

When you partner with Eighteen33, we ensure that your policies are constructed appropriately and reflect an accurate premium.

Our experience in the Workers Compensation Industry allows our brokers to provide expert advice on minimising your premium liabilities, ensuring your cover is appropriate. We are also positioned to keep you updated on legislative reforms and simplify the administrative process of renewing your policies nationally.

We also maintain a network of professionals around the globe that can assist with the placement and procurement of policies in other territories, should your business have a requirement.

Our brokerage service also allows you to have real-time access to your future premium costs, which will assist with your business forecasting. This also allows you to prepare for your future premiums and assist with managing your cash flow.

Our partner network allows us the ability to provide you with advice on greater insurance exposures and assist with providing advice on dual insurance issues.

01 Policy & Premium Reviews

Eighteen33 complete detailed reviews of existing programs, provide advice on the program's structure and discuss alternatives.

02 Feasibility Studies and Analysis

Eighteen33 can assist clients with creating new policies for new entities or states of operation. We also help with the renewal of policies in all states to ensure the process is conducted with minimal disruption.

03 Insurer Engagement

We work strategically with your insurer to ensure optimal premium outcomes and engagement.

04 Premium Forecasting

Eighteen33 will design a routine with our clients to assist them in reserving for premium increases and costs. We can also assist with forecasting premiums in the event of the acquisition or sale of a component of a business.

05 On Call Advice

Eighteen33 are always on call to ensure timely responses to complex injuries, claims and policy queries.

06 Claim Reviews

Eighteen33 take part in the review of all active claims to ensure appropriate strategies and action plans are continually in place.

What our Clients say

"Eighteen33 have been providing Work Health & Safety advice and PPE for our business. They have provided exceptional service at an affordable price, and I would recommend Eighteen33 to anyone who needs guidance in WHS for their business."

"On a national level, Eighteen33 have not let us down and are now supplying us with PPE in NSW, VIC and QLD. Eighteen33 think outside the square and always offer advice and ideas if they believe there is a better way!"

Emma Tonkinson
Rocket Rail and Civil

"We are a small business providing commercial maintenance services to a broad range of clientele. To ensure we were meeting our WHS requirements, we engaged Eighteen33 to check our safe work systems, as well as tailoring Safe Work Method Statements to suit our workplace. The process proved to be highly beneficial, very cost-effective and, most importantly, created an improved safety impact in our workplace."

"We could not recommend Eighteen33 highly enough. Professional service, invaluable advice, continued ongoing support and exceptional customer service are just a few of their attributes that come to mind. It is a privilege to work with Eighteen33 and have them as part of our company profile!"

Mandy Groombridge
D&M Turner Building Services

"I would highly recommend Eighteen33 to anyone looking for professional advice at a reasonable price. Eighteen33 have always gone above and beyond and have always been professional and helpful in their approach. Eighteen33 are always willing to work with you and your team on a national level to ensure best practice. Champagne customer service at its best!"

Nicola Hogan
National Distribution Centre Services

"Eighteen33 has been an integral partner of PremiAir Services Pty Ltd (PremiAir) on a national basis for over four years. Eighteen33 has assisted in the development and implementation of policies, procedures and systems as well as providing expertise in Workers Compensation matters such as claims management and Return to Work plans. They also assist in any required incident/accident investigation and provide us with regular Safety Alerts and updates in the ever-changing WHS space."

"Eighteen33's ability to provide personal experience in their engagement with us is particularly important. They are always available to assist and provide support when needed and for all these reasons, we continue to have them working alongside PremiAir. I thoroughly endorse Eighteen33 as a provider of WHS services and their ability to assist businesses such as ours and highly recommend them."

Carmen Xiberras
PremiAir Hire

"Eighteen33's support on our Health & Safety strategy has been invaluable. We're always confident we will receive the best quality of service and peace of mind; that we are hitting our compliance goals."

Gareth O'Keefe
Mosaic Brands



Want to find out more? Let's chat.

Eighteen33 provides professional Workplace Health and Safety (WHS) consultancy, training, and ongoing support, nation-wide, to allow businesses to comply with relevant legislation and better manage staff and workplace safety in a systematic, ongoing manner.

Sydney

1300 207 698
Suite 2, Level 2, 60 Pacific Highway,
St Leonards
NSW 2065

Newcastle

1300 207 698
23 Port Stephens Street,
Raymond Terrace
NSW 2324

info@eighteen33.com.au
www.eighteen33.com.au